



# RIM Enterprises, LLC

## *Quality Self-Assessment*

\*Due to a high number of inquiries, please accept this Quality Self- Assessment for vendor approval requests

## Company Contact Information

**RIM Enterprises, LLC**

**1050 Lyons Lane | Marion, IA 52302**

Phone: 319.393.9727

Website: [riment.com](http://riment.com)

Email: [aog@riment.com](mailto:aog@riment.com)  
[sales@riment.com](mailto:sales@riment.com)

AOG services available 24/7

## Leadership

Paul Copping	<i>President</i>	<a href="mailto:pcopping@riment.com">pcopping@riment.com</a>	ph: 319.368.3660
Steve Bell	<i>Managing Director</i>	<a href="mailto:sbell@riment.com">sbell@riment.com</a>	ph: 319.368.3673
Melissa Geers	<i>Accounting Manager</i>	<a href="mailto:mgeers@riment.com">mgeers@riment.com</a>	ph: 319.368.3667
Janella Ceballos	<i>Quality Manager</i>	<a href="mailto:jceballos@riment.com">jceballos@riment.com</a>	ph: 319.368.3674

## About

RIM Enterprises LLC is focused on being your aircraft parts supplier of choice by offering impeccable customer service while maintaining the highest quality standards. Our staff utilizes over 150 years of combined aviation experience to assist with your requirements and has been delivering aircraft parts worldwide since 199.

Originally established as a supplier of avionics and instrumentation, through strategic planning and extensive inventory expansion we have grown into a full-service aircraft parts supplier capable of meeting all our customers' needs. We maintain an inventory in excess of 90,000-line items at our centrally located facility in Marion, Iowa.

We offer creative aircraft parts solutions to our customers on a purchase, exchange, lease and rental basis. We are pleased to customize plans to meet each and every customer's specific requirement. Our dedicated staff will be happy to work with you every step of the way with only one goal in mind.... your complete satisfaction.

## Quality

RIM documents its quality policy which reflects its objective for effective quality management and reflects the company's goals and objectives to ultimately have a successful customer relationship.

Our Quality Policy is as follows:

*To be a market leader through customer satisfaction, ensuring fast response and delivery along with individualized customer service; committed to continuous improvement through employee development and voluntary compliance to quality standards in the industry.*

**Approved by:** Janella Ceballos, Quality Manager

**Dated:** January, 2023

## Quality Certifications

Meeting the requirements of the Aviation Suppliers Association's Quality System Standard and FAA Advisory Circular 00-56B.

**ASA-100 | 97271108-6**

**e: November 2, 2023**

SCOPE: Distributor, Purchaser and Seller of aircraft rotatable and expendable inventory for many different aircraft types in the corporate, regional and commercial markets and the Exchange and Repair Management of rotatable aircraft components.



RIM Enterprises, LLC

**Self Survey**

	Y	N	N/A
<b>1. Quality System and Manual</b>			
A. Is there an established quality system and a quality manual?	X		
B. Is the quality manual available to appropriate personnel?	X		
C. Is the quality system documentation kept current and readily available to employees, customers, auditors or designee(s)?	X		
D. Does the quality control manual include a detailed description of:			
1) the organization and relationship of the QC department to the rest of the organization?	X		
2) the assignment of personnel by title, for specific functions within the quality system?	X		
3) the revision control system for the quality system documentation?	X		
4) record keeping system?	X		
5) training requirements and records?	X		
6) shelf-life control system?	X		
7) control of incoming discrepant parts and supplies?	X		
8) receiving inspection procedures?	X		
9) test and inspection equipment calibration program?			X
10) storage facilities and specifications?	X		
11) part identification system?	X		
12) environmental controls?	X		
13) inspection stamp control?	X		
14) self-audit/evaluation program?	X		
15) corrective action process	X		
<b>2. Self-Audit/Evaluation Program</b>			
A. Is there an established documented self-audit/evaluation program, which identifies who within the company is responsible for conducting self-audits, the frequency of audits, audit documentation and corrective action?	X		
<b>3. Facilities</b>			
A. Does the storage areas provide:			
1. adequate space and appropriate racks to prevent damage or mishandling?	X		
2. adequate security from unauthorized access?	X		
3. segregation of aircraft from non-aircraft functions?	X		
4. segregation of serviceable from non-serviceable parts?	X		
<b>4. Training and Authorized Personnel</b>			
A. Are personnel who perform inspection, shipping and receiving functions properly trained?	X		
B. Are inspection personnel properly authorized?	X		
C. Are both formal classroom and on-the-job training documented and maintained?	X		

D. Is a roster of personnel authorized to perform inspection functions maintained?	X		
E. Does training program address unapproved and counterfeit parts?	X		
<b>5. Procurement</b>			
A. Does the system assure that parts procured conform to the customer's documentation requirements?	X		
B. Does the quality system assure that parts conform to the customer's purchase request and that deviations are disclosed and approved by the customer?	X		
C. Does the system require the distributor/dealer to maintain a list of approved suppliers and a quality history for each source?	X		
D. Does the quality system assure that parts procured for sale:	X		
1) which are known to have been subjected to conditions of extreme stress, heat or environment are identified?	X		
2) that all represented Airworthiness Directives (AD's) which have been accomplished are documented?	X		
3) that are identified as overhauled, repaired or modified have all appropriate signed and dated documentation?	X		
<b>6. Receiving Inspection</b>			
A. Does the quality system provide for a visual inspection of all items received and accompanying documentation?	X		
B. Is there a procedure for reporting unapproved parts in accordance with FAA Advisory Circular 2129?	X		
C. Is there an accountability system in place to control stamp issuance, usage and replacement?	X		
<b>7. Measuring and Test Equipment</b>			
A. Is there an effective calibration program for test equipment?			X

<b>8. Material Control</b>			
A. Is material handled in an appropriate manner and is the material protected from damage & deterioration?	X		
B. Is batch/lot control maintained for parts so identified by the manufacturer?	X		
C. Is there a system in place for recall control which ensures that parts shipped can be traced and recalled?	X		
D. Whenever practical, is material stored & delivered in the manufacturer's original packaging?	X		
E. Does the system specify material control requirements for material subject to damage by electrostatic discharge?	X		
F. Does the system assure that serviceable parts/components are adequately protected against the environment?	X		
G. Does the system assure that no part number ambiguity exists?	X		
H. Does a closed loop system exist to implement corrective action following detection of substandard or nonconforming parts?	X		
1) are aircraft parts being segregated from non-aircraft parts?	X		
I. Is there a documented procedure in place to mutilate scrapped parts to prevent the possibility of their being restored and returned to service?	X		
J. Are suspected unapproved parts reported to the FAA according to AC 21-29 or to the appropriate CAA?	X		
<b>9. Shelf-Life Control</b>			
A. Does the distributor have a system for identifying and controlling shelf life-limited parts?	X		
<b>10. Certification and Release of Materials</b>			
A. Does the system call for providing the customer with appropriate documentation?	X		
B. Does the system provide for the issuance of a certified statement disclosing that the material or parts were or were not:			
1) subjected to conditions of extreme stress, heat or environment;	X		
2) parts previously installed in a public aircraft, such as a government use aircraft or a military aircraft.	X		

<b>11. Shipping</b>			
A. Does the quality system require shipments in ATA-300 containers or equivalent as appropriate for the unit being shipped, or as specified by the customer?	X		
B. Does the quality system provide for a visual inspection of all items and accompanying documentation prior to shipping?	X		
<b>12. Records</b>			
A. Does the record system require record retention for at least 7 years from the date of sale to the customer?	X		
B. Does the system require all life-limited parts have records confirming current life limited status?	X		
C. Are records protected against damage, alteration, deterioration and loss?	X		
<b>13. Technical Data Control</b>			
A. Does the quality system provide for maintaining technical data in a manner which ensures such data is up-to-date and accessible?	X		
<b>14. Corrective Action Process</b>			
Does the quality system include a process for addressing corrective actions?	X		



**This is to certify that the Quality System of**



**RIM Enterprises, LLC**

1050 Lyons Lane  
Marion, IA 52302 USA

***has met the requirements of the Aviation Suppliers Association's Quality System Standard "ASA-100" and FAA Advisory Circular 00-56B.***

Certificate Number: 97271108-6  
Initial Accreditation Date: November 26, 2008  
Certificate Issue Date: November 3, 2020  
Certificate Expiry Date: November 2, 2023

*Michele Dickstein*

Michele Dickstein  
President  
Aviation Suppliers Association

2233 Wisconsin Avenue, NW • Suite 503 • Washington, DC 20007 • PH: 202-347-6899

ASA-100 Accreditation logo authorized for use only by companies accredited to ASA-100 Quality System Standard.

